



Your Global IT Services Provider

www.phoenixnap.com

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phoenixNAP has locations around the globe, offering full service infrastructure with affordable and predictable monthly costs from strategic locations. You can utilize our solutions as a single service or combined as a custom solution built to fit your needs, no matter where you are based.

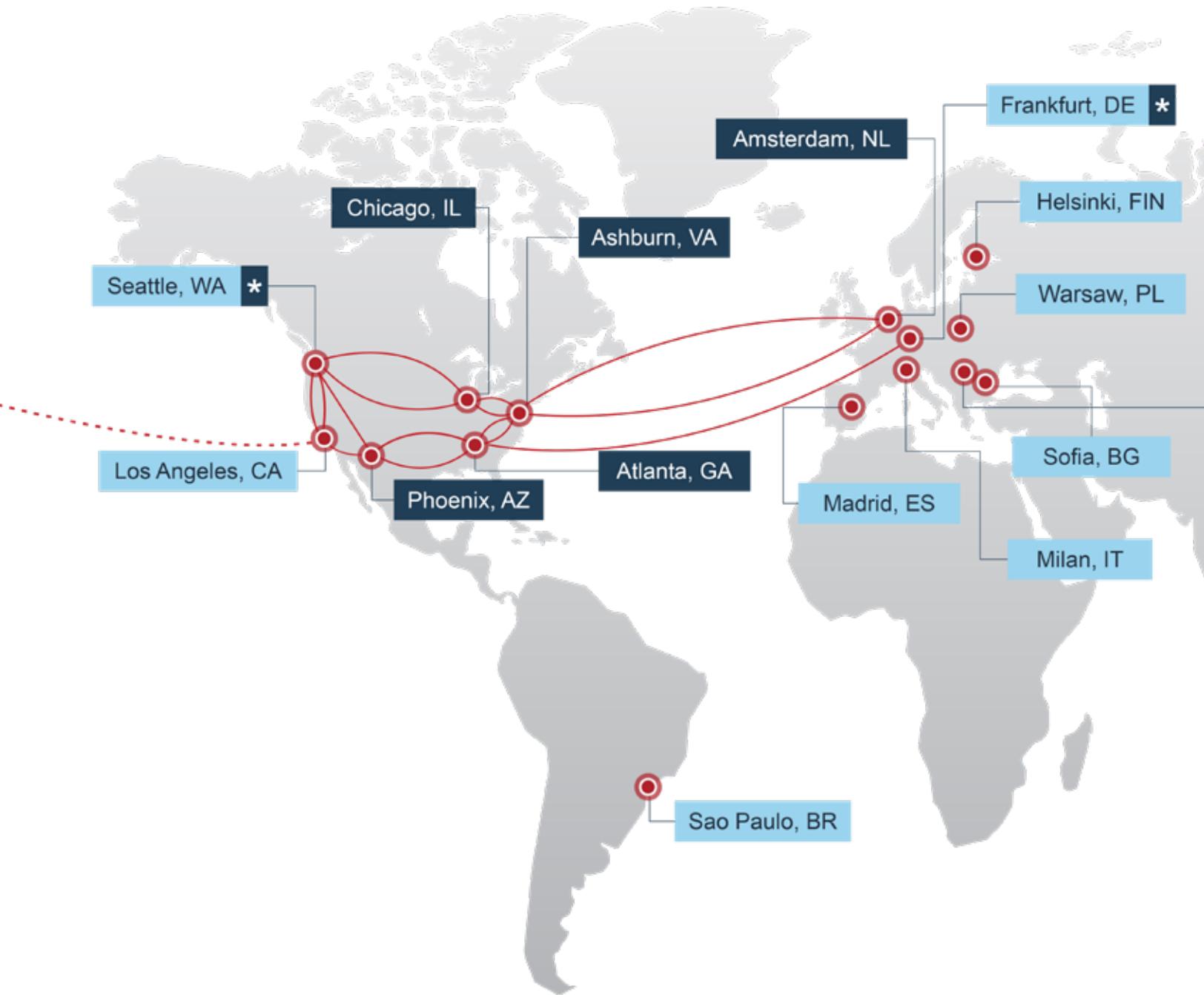
Independent of your location, if your customers and users are globally based, your infrastructure should be, too.

We offer a full portfolio of IT services in each geo-diverse phoenixNAP location to securely deploy, connect, and backup your environment and provide continuous availability across the globe.

By leveraging our global data center footprint, you can get closer to your users and deliver less latency, and the localized experience they demand.

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- Full Service Data Center
- Network PoP
- Soon to offer dedicated servers

- *minimum 100 Gbps capacity on backbone transport
- *minimum 10 Gbps capacity on backbone transport



phoenixNAP
**DATA CENTER
LOCATIONS**

PHOENIX, AZ



ATLANTA, GA



ASHBURN, VA



BELGRADE, SRB



SINGAPORE



AMSTERDAM, NL

Hosted Server Locations

About phoenixNAP

Founded in 2009, phoenixNAP has always been on a mission to provide outstanding value and service using state-of-the-art technology while continually improving our technical and human assets. It is through these methods that we are able to maintain an incredibly customer responsive experience. We remove the stress from IT management, so our customers can focus on their core business.



Driven to Support Clients' Needs

When you work with us, you do not just get access to world-class data centers, but also to our greatest asset – our people. Our employees are highly skilled professionals who maintain leading-edge knowledge of our hardware, software, and security measures. Our team is always here waiting to help. **From our sales experts to our support team, we have one goal in mind: your success.**





Single Provider, Diverse Services

As a team, we do not rest on our laurels; **we are constantly innovating to improve and expand our service portfolio.** We pride ourselves on leading the market with a wide breadth of new and valuable solutions. Each phoenixNAP solution is built to support our long-term goal of delivering an ever evolving IT platform, while helping our customers meet all their technology and business objectives, both today and well into the future.



phoenixNAP Client Portal

Our platform is built to give you full control of your on-demand and physical resources through our easy to use, yet powerful Client Portal interface or our Open API. The phoenixNAP Client Portal gives you the ability to **right size your technical needs to meet your current business objectives**, all in a matter of hours or minutes. Quickly deploy, augment or replace compute and storage resources.

[WATCH VIDEO](#)

A Letter From the President

Opening its doors in the summer of 2010, phoenixNAP has quickly grown from a regional data center into a full service, global, infrastructure-as-a-service (IaaS) provider.

Through a wide breadth of product offerings, we provide top-of-the line solutions to our growing client base. Whether a prospective client is looking for **high-density colocation, flexible storage, physical servers, cloud options or hardware-as-a-service (HaaS)**, our highly-skilled staff and scalable solutions can successfully meet any infrastructure need.

CLOUD LUMINARY VIDEO:

IAN MCCLARTY, phoenixNAP | INTEL IT CENTER



phoenixNAP prides itself on maintaining affordable services while never compromising on quality. Our clients' satisfaction is our primary business objective and their success is the most valuable testimonial to our commitment. As a true global solutions provider with multiple data centers and network points-of-presence in the **U.S. (Phoenix, Ashburn, Atlanta, Los Angeles, Chicago, Seattle), Europe (Netherlands, Serbia, Germany, Poland, Spain, Italy, Finland, Bulgaria), Asia-Pacific (Singapore, Australia), and Latin America (Brazil)**, we are able to support businesses of different sizes and in different geographical locations.



“Looking forward to the months and years ahead, we are excited to further expand and evolve as a company. As a leader in large scale infrastructure solutions, phoenixNAP vows to meet our client’s expectations through our personalized services and solutions, and we are excited to continue supporting your needs for many years to come.”

*Ian McClarty,
President, phoenixNAP*

phoenixNAP SERVICES





COLOCATION



HARDWARE-AS-A-SERVICE (HaaS)



CLOUD SERVICES



DEDICATED SERVERS



BARE METAL CLOUD



MANAGED SERVICES



DATA SECURITY CLOUD



DISASTER RECOVERY AS-A-SERVICE (DRaaS)



COLOCATION

phoenixNAP colocation services offer you global IT solutions in strategic locations across the U.S., Europe and Asia.

With data centers on multiple global locations across globe, we provide world-class security, flexible infrastructure and network solutions to help you expand your business and reach your clients faster, while supporting all of your business and compliance needs.



Private Cages

A highly secure & private environment

- Customized private environments across the globe
- Flexible ramp schedules starting with only one cabinet
- High-density solutions available

Single Cabinets

Efficient space, power and cooling

- Cabinets with 120V single and 208V Single / Three Phase circuits in the US and with 230V single (Europe and Singapore) and 400V Three Phase circuits in Europe
- High-density cabinets available
- Contract terms offered from 12 to 60 months (with ramp options)

Fractional Cabinets

Simple scalability without the hassle

- 21U ½ cabinets
- 10U ¼ cabinets
- Ability to grow with no contract extensions

“Our technology environment is now extremely stable, and we’ve experienced no service outages or problems since moving to phoenixNAP. That translates into improved up-time for our chapters, allowing them to dedicate more time to fundraising and granting wishes.”

Paul Mehlhorn,
Chief Financial Officer,
Make-A-Wish Foundation® of America



HARDWARE- AS-A-SERVICE (HaaS)

Run data-hungry applications, virtual desktops, or GPU-heavy workloads. phoenixNAP's hardware as a service (hardware leasing) gives you access to industry-leading data center technologies.

Create standard deployments and lease additional hardware anytime you need it. Whether you wish to grow your business or scale your environment, you can choose hardware you need.





Servers

Fast deployment and 4hr repairs / replacements

- Supermicro servers with Intel processors and NVIDIA GPU's
- Blade, Single U, and Fat Twin server options
- Latest Intel processors and NVIDIA Tesla GPU's available

Network Solutions

No credit check, no deposit, total flexibility

- Arista and Ruckus Switches
- Cisco ASA firewalls
- Initial switch configuration on request

Storage Options

Ideal leasing for database and cloud storage

- Supermicro 8, 16 and 24 Drive Bay servers available
- Intel Optane, NVMe, SSD and HDD storage options
- Scalable storage for growth

"Service Levels have been excellent with quick responses to our inquiries and support requests. The infrastructure has been very reliable and overall we are very satisfied with the experience and service that phoenixNAP delivers."

David Marcon,
IT Infrastructure Director,
Voice Media Group



CLOUD SERVICES

phoenixNAP offers a range of cloud products designed to add agility, flexibility, and scalability to your business.

From our highly competitive on-demand public cloud to the most complex single tenant private cloud solutions, we have you covered.



Managed Private Cloud

Flexible & Cost Effective Single Tenant Cloud
powered by VMware

- We do all the heavy lifting from the hypervisor down
- Ability to grow as needed with no up-front capital
- Highly customizable and built from the ground up

Object Storage

Competitive performance, availability and scalability

- Geo-diverse
- Multiple pricing options
- Self-service portal

Virtual Private Data Center

VMware based Secure multi-tenant cloud service

- Rapidly extend your current IT environment
- Full control over cloud environment with precision
- Create up to 10 private networks at no additional cost

Data Security Cloud

Secure-by-Design Cloud Platform

- Multi-layered security
- Zero-trust policies
- Threat intelligence

“phoenixNAP is an excellent partner for WebPal. We have tested its cloud product inside-out and identified it as a top-choice for WebPal customers to host their sensitive data. The phoenixNAP infrastructure takes away concerns about data privacy, risk management, and accountability. Last but not least, the phoenixNAP team has been consistent in providing top-level service - we rest assured that WebPal clients will be in safe havens with our WebPal Secured Cloud offering. ”

Markus Latzel,
CEO, *Webpal.net*



DEDICATED SERVERS

Thousands of customers around the globe continue to enjoy phoenixNAP's superior reliability and unmatched value with our on-demand dedicated servers.

Experience 24/7/365 Live Chat support, 20-minute ticket response guarantee, 100% network uptime, and amazing prices with phoenixNAP. You can trust us to deliver on our promise.



Performance

The latest enterprise grade hardware

- Up to 15 TB bandwidth included on all servers
- Redundant all 10Gbps Brocade network
- Deployed with 3 networks: public, private and IPMI

Reach

Give your global users a localized experience

- Faster Connection to End-User
- Lower Latency
- Localized Performance

Value

Keeping you operational is priority #1

- Free DDoS protection
- 100% Network Uptime
- 24/7 live chat, telephone & email support

“phoenixNAP team taught me a lot and gave me the knowledge that was needed to build my product and do what I efficiently do now: provision for sneakers market.”

Anthony B.,
Owner and Founder, Sneaker Server



BARE METAL CLOUD

Recognizing the need for cloud native-ready infrastructure solutions, we built a dedicated servers platform that enables automated server provisioning in minutes.

Bare Metal Cloud is built to help streamline DevOps pipelines by allowing for easier infrastructure setup, management, and scaling. SDK available on GitHub. Certified Infrastructure as Code modules. Flexible billing.

Platform

- 100% dedicated CPU and RAM resources
- Near-instant deployment
- Fully self-service infrastructure consumption
- High performance NVMe local storage
- Access to S3-compatible Object Storage

DevOps Integrations

- Robust API and CLI tools
- Automated, API-driven server provisioning
- Certified Infrastructure as Code modules

Network

- Up to 50Gbps network capacity
- DDoS protection included
- High performance NVMe local storage

Pricing

- Hourly billing
- Monthly reservation options



“With Bare Metal Cloud, we were able to provision high-performance physical services in minutes across multiple geographic locations via simple calls to the API. We have the freedom to provision server instances that are optimized for compute or memory-intensive workloads. This ensures our systems never get overwhelmed which makes it easy for us to maintain 99.99% availability. On top of this, everything is open-source and we don’t have to worry about vendor lock-in. There are no proprietary technologies, which is very important for us.”

Matt Russel,
Chief Cloud Officer, Namecheap



MANAGED SERVICES

phoenixNAP offers a wide array of IT infrastructure services to help businesses of different sizes keep pace with market dynamics. From custom and bare metal managed services, to various data backup and recovery solutions, we are making it possible for IT decision-makers to find the right solutions to power their company's growth.

With technical professionals on location in many of our facilities 24/7 we can respond to security, performance or scalability requests with unparalleled support. Our team of infrastructure experts can help you quickly evaluate any issues with your colocation or cloud environment. We have the staff that can help when you can't personally reach your hardware or systems.

Managed Networking

phoenixNAP offers a wide breadth of Managed Network Services to meet your needs. Our dedicated NOC personnel provide cross connects that are fully end-to-end and quality assurance tested before being handed off to you. Access to connectivity takes, on average, only five days.

- Initial configuration
- Structured cabling
- SLA backed 100% uptime transit network

Veeam-Powered Cloud Backup and Disaster Recovery Solutions

Immediately Available from Global Locations

Managed Data Center Services

phoenixNAP's professional Managed Data Center Services provide clients with a worry-free, cost-effective installation process. From secure equipment receiving, to completing the rack and stack installation and in-house cabling services, we ensure that our client's infrastructure is expertly and quickly deployed, according to their specific requirements.

- Managed rack and stack services
- Managed cabling services
- Managed shipping services

Managed Backup & Recovery

Whether looking for an enterprise-level solution, completely managed by our dedicated technical and support teams or an unmanaged solution that you can configure yourself, phoenixNAP has a Backup and Recovery option that will work for you.

- Choice with both bare metal and cloud storage
- Competitive, cost effective pricing
- On demand bare metal or network storage



Managed Backup for Office 365

Access best-in-class cloud backup and security technologies to achieve always-on availability of your Microsoft Office 365 or on-premise Microsoft Exchange data. Enable constant access and all-round protection for your company's and your clients' critical workloads with the industry-leading Office 365 backup solution powered by Always-On Enterprise™ technology by Veeam®.

- Advanced configuration, troubleshooting, and restoration of Office 365 data
- Secure off-site storage solutions
- Encryption at rest for all customer email data



DATA SECURITY CLOUD

Building the world's most secure cloud infrastructure platform.

Our Data Security Cloud is a multi-tenant, secure-hosted cloud infrastructure platform. Through strict virtualization and segmentation controls, we have built a world-class, security-focused cloud platform that has passed the scrutiny of industry certifications such as PCI.

- Security beyond perimeter
- Zero-trust policies
- Lowered TCO's and Time-to-Market

Built to provide advanced data protection, Data Security Cloud integrates with industry leading security tools and technologies. Depending on your needs, you can choose between two plans – *Essentials and Advanced*.

Hardware-Enhanced Security

Powered by Intel Xeon Scalable processors that provide hardware-level AES encryption and confidential computing capabilities.



Micro-segmentation

Virtual Machine isolation enabled through VMware NSX, which helps contain the impact in case of network penetration.



Managed Detection and Response

Managed Threat Detection and Response (MDR) features enable early intrusion detection of malware and malicious activity in your network.



Integrated Backups

Data Security Cloud is integrated with Veeam backups, automatically creating copies of your data in the cloud.



End-Point Protection

Directly integrated into Data Security Cloud, Sophos provides always-updated threat intelligence feeds and end-point protection.



Integrated with Encryption Management Platform

Encryption Management Platform (EMP) powered by Fortanix provides HSM-grade security and a secure storage and management of cryptographic keys.





DISASTER-RECOVERY-AS-A-SERVICE (DRaaS)

Recognizing our clients' need for operational availability and business resiliency, we have deployed DRaaS solutions that help them meet your business objectives. Utilizing industry leading solutions by Veeam and Zerto in combination with our global infrastructure, management and expert support, we offer access to affordable disaster recovery solutions.

- Enhanced performance and reliability of your mission critical applications
- Automated recovery of Tier 1 applications from your DRaaS instance
- Minimum downtime and impact on performance and user productivity
- No need to invest in purchasing and dedicating new assets to DR

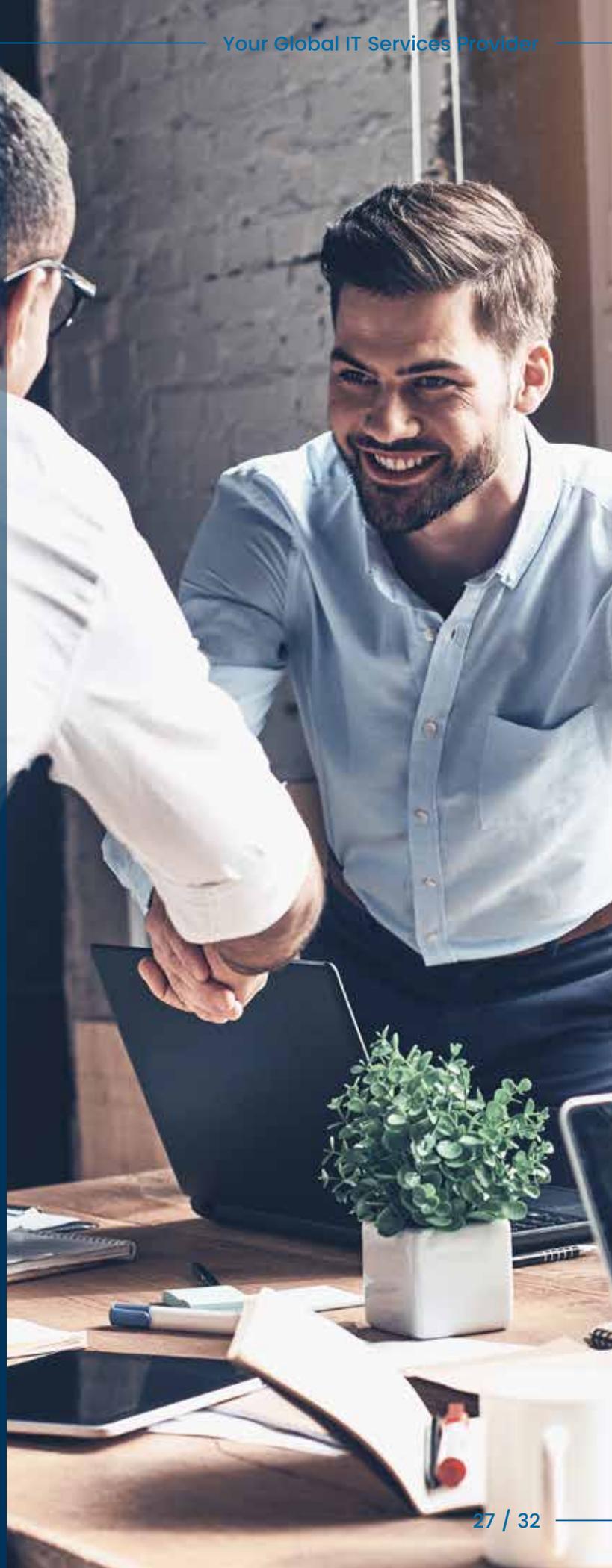
[WATCH VIDEO](#)

PARTNERS

Different partner programs are available to support the varying needs and operational models of technology organizations and individuals around the globe.

All programs share two common attributes – they are simple to understand, and their rewards are among the best in the industry.

phoenixnap.com/partners



ENTERPRISE GRADE RELIABILITY

Our partnerships with industry leading hardware and software vendors allow us to design and build a platform infrastructure using the latest technologies. These relationships also open the door for us to offer you early access to the latest comprehensive product suites of hardware, and robust software for our Infrastructure-as-a-Service offerings.



Arizona's First AWS Direct Connect and Google Cloud Interconnect Location



WHY phoenixNAP?

In today's competitive IT marketplace, you have countless infrastructure service and provider options. At phoenixNAP, we work extra hard to earn and keep your business, while providing premium service and value. You can rely on us to deliver affordable monthly payment options, quick response times, a global footprint and a strong up-time record to help you achieve your technical, security, business and financial goals.

phoenixNAP CUSTOMER EXPERIENCE

Find out how companies like yours are using phoenixNAP's solutions to enhance their business processes! Take a look at our case studies!



phoenixNAP's VMWARE CLOUD INFRASTRUCTURE ENABLES DIGITAL TRANSFORMATION AT MAKE-A-WISH FOUNDATION



A video thumbnail featuring a man in a dark suit and light blue shirt speaking. The background is dark with a green diagonal stripe. The phoenixNAP logo (a globe icon) and text "phoenixNAP GLOBAL IT SERVICES" are in the top left. The text "Making a Difference for Children with Critical Illnesses" is in green. A red button with "WATCH VIDEO" is in the center. The VMware logo and "Make A Wish" logo are in the bottom left.

phoenixNAP
GLOBAL IT SERVICES

Making a Difference
for Children with
Critical Illnesses

WATCH VIDEO

vmware Make A Wish

TGEN TESTIMONIAL

Find out how companies like yours are using phoenixNAP's solutions to enhance their business processes! Take a look at our case studies!



A video thumbnail showing a female scientist in a white lab coat and blue gloves working in a laboratory. She is holding a pink microplate. The background shows laboratory equipment. A red button with "WATCH VIDEO" is in the center. The tgen logo is in the bottom right corner.

WATCH VIDEO

tgen
TRANSNATIONAL GENOMICS TESTING | RESEARCH

FLAGSHIP DATA CENTER COMPLIANCE

As a global IT services provider, phoenixNAP is a **Payment Card Industry Data Security Standard Validated Service Provider (PCI DSS)** and maintains a **SOC Type 1** and **SOC Type 2** audited data center facility. Our heightened security measures allow you to bypass the expense of a complete security audit and, instead, use our report to meet some of your own guidelines.



The physical security standards we meet also help you address any industry-specific regulations you might be subject to such as the **Sarbanes-Oxley Act (SOX)**, **Gramm-Leach-Bliley Act (GLBA)**, or **Health Insurance Portability and Accountability Act (HIPAA)**. And if you are taking online payments, you can leverage our physical security measures to meet some of your own PCI requirements.



Meets or exceeds requirements for:

HIPAA SOX GLBA

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